

CONSUMER INFORMATION

SECTION 1. INSTITUTIONAL AND FINANCIAL ASSISTANCE INFORMATION

U.S. Financial Aid Information

Please visit [London Film School's US Federal Student Aid page](#) for information about:

- Student Eligibility Requirements
- How to apply and loan amounts
- Cost of attendance
- Entrance counselling
- How and when your aid will be disbursed
- Withdrawal procedures, refund policies and return of Title IV funds
- Satisfactory Academic Progress
- Financial Aid Probation and Suspension
- Exit counselling

Please note that mature students are ineligible for Federal Student Aid. USA federal regulations state that you must have a secondary school completion credential (high school diploma) or the recognized equivalent of a secondary school completion credential to be eligible to receive Federal Student Aid. The US Department of Education provides information on student on Federal Student Aid at studentaid.gov.

Not eligible for Financial Aid under Title IV

Online programs and short courses are not eligible for Financial Aid under Title IV.

Study Abroad or exchange programmes is not eligible for Financial Aid under Title IV. The London Film School does not offer study abroad or exchange programmes.

Financial Assistance Available to Students

The London Film School publishes information about financial assistance available to current and prospective students on [the LFS website](#). This includes information on:

Availability of loans

Eligibility

Loan Limits

Application Process

Prospective or current students who require assistance with regard to US Federal Student Aid should contact us on us-loans@lfs.org.uk.

The loans available are:

Subsidised	No longer available to postgraduate students
Unsubsidised	\$20,500 max, interest charged while in school Origination Fee deducted at Disbursement
PLUS Loan	Max value set by School (Cost of Attendance) Origination Fee deducted at Disbursement

Origination Fees

The US Education Department charges an origination fee on all loans and this is deducted from each disbursement. The value of the fees and the disbursements are shown in the cost of attendance spreadsheet. For more detailed information, see the Education Department's [Student Aid Website](#)

How much can you borrow – Cost of Attendance:

The Cost of Attendance (COA) is the total amount it will cost you to attend LFS. Our Cost of Attendance spreadsheet has all this information built-in, but you can also find an overview below. More information can be found in our [US FSA Application Guidance LFS Students](#) which also contains information about the application process.

London Film School Code: G10574

LOAN COUNSELLING

Oversight over all loan counselling in relation to US Federal Student Aid rests with the Academic Registrar.

[StudentLoans.gov](https://studentloans.gov) is a useful tool and source of information for students interested in and in receipt of Federal Student Aid. This includes tools to complete:

[Entrance and Exit Counselling.](#)
[Completing loan agreements \(MPN\)](#)

Private Education Loans

The Preferred Lending List for Private Loans is the complete list of all lenders who will lend to American student who are studying outside the USA where there are no costs or liabilities to the school. Currently, the list consists only of Sallie Mae. The list is reviewed annually.

More information on Sallie Mae loans for graduate students and parents of graduate students can be found here: <https://myglobaled.com>

If any student finds another lender who will lend to American student who are studying outside the USA where there are no costs or liabilities to the school, then the school will consider the lender for inclusion on the list of lenders. In the event of Private Education Loans, the school will disclose attendance, addresses and Cost of Attendance as requested by the lender and agreed by the student with that lender. The school administers all Education Loans according to the Code of Conduct specified by the lender.

SECTION 2. LONDON FILM SCHOOL INFORMATION

Degree Programs, Admission Policies and Procedures

The list of degree programs offered at the London Film School is available online. Instructional, workshop and other physical facilities are included in the degree program descriptions. Courses for each degree are listed accordingly and link directly to the course catalogue where detailed descriptions of each course can be found.

Each academic program complies with academic regulations determined by the London Film School and our validation partner. The academic regulations include lists of mandatory and elective courses, assessment regulations as well as information about registration and withdrawal.

Procedures for application for admission to London Film School, and admission requirements, are located on the [London Film School website](#).

Online courses

Students are required to be physically present on campus.

Students receiving Federal Direct Loans are currently not eligible to participate in the short courses run by the school as they are not approved for Title IV (Federal) Student Aid.

Online programs and short courses are not eligible for Financial Aid under Title IV.

Study abroad is not offered at London Film School or for Title IV students.

School costs

Tuition fees vary according to degree programs. Please consult [London Film School website](#) for further information. Detailed information about living expenses in the UK also available online above on this page.

Services to Students with Disabilities

UK students with disabilities can apply for the Disabled Students Allowance. This is publicly funded and unfortunately, this means that US citizens are not able to access the program. This is not eligible for Financial Aid under Title IV.

Refund Policy

The London Film School has a [Refund and Compensation Policy](#) for international students attending the school. The return policy for title IV funds overrules school's policy. Information about the title IV refund policy (R2T4) is available [here](#).

Withdrawal Procedures

If you intend to withdraw from your program of study at the London Film School, please follow school's [withdrawal procedures](#). Please note that withdrawal will affect your Federal Student Aid eligibility.

Financial Aid Probation and Suspension

Students in receipt of FSA who are placed on academic probation (see the [Academic Progress Policy](#)) will receive a Financial Aid Warning which will be reviewed together with their academic probation at the end of the module they are retaking. Students under Financial Aid Warning remain eligible for FSA funds. Students who meet all satisfactory academic progress requirements following the retake of a module will normally be taken off academic probation and Financial Aid Warning. Students who are considered not to be making satisfactory academic progress by the time their academic probation is reviewed at the end of the module will no longer be eligible to receive further FSA Title IV financial aid. Students may continue to study in their course, and they can regain Title IV financial aid status following satisfactory academic progress. Students will be informed about all decisions, including academic probation, Financial Aid Warning and termination of funding in writing.

Appeals

Students who have their funding terminated can appeal within ten (10) working days of receiving the notification of termination. The following will be considered as appropriate grounds for appeal: i) The extended illness of the student – extended illness as defined as a documented chronic or recurring medical or emotional illness that causes the student to be absent from class for a significant period; ii) Death in his/her immediate family; iii) The extended illness of an immediate family member that places hardship on the student; iv) The student was the victim of a natural disaster that caused them to be absent from The London Film School. Appeals must be submitted together with supporting documentation within ten (10) working days of the termination notification. The student's appeal must include an academic plan. Students are advised to develop their academic plan with their Personal Tutor. The appeal will be considered by the Financial Controller, Director of Studies and Academic Registrar and students will normally be notified of their decision within ten (10) working days. Students should note that their academic plan will be reviewed at the end of the term. If a student's appeal is successful, their FSA will be reinstated for one payment period. They will also be placed on Financial Aid Probation and the academic plan will be reviewed monthly with their Personal Tutor. If a student's appeal is unsuccessful, they may continue with their studies using their own means, but they will not be eligible for further FSA funds. Students who choose to continue with their studies using their own means and subsequently meet satisfactory academic progress standards may be able to regain Financial Aid Probation status and apply for/receive FSA funds.

Code of Discipline

The school requires students to comply with its code of discipline on enrolment. The school has a zero tolerance policy for any form of harassment, bullying, violence or discrimination. The code of discipline can be found [here](#) for those who experience unacceptable and abusive behaviour.

Plagiarism

London Film School has regulations and processes in place to address the issue of plagiarism and academic dishonesty. Students who cheat at an assessment or contribute to cheating will be sanctioned in accordance with the school's disciplinary rules. Possible sanctions range from a warning to permanent removal from the school, and are imposed on the basis of an overall assessment of the gravity of the offence in the specific case.

Quality Assurance and Accreditation

London Film School's courses are validated by its validating partner and is also registered with the Office for Students. The school's Academic Board together with our validating partner assure the quality assurance and enhancement of the education we provide to students and ensure a common set of core values.

The student contract for the MA International Film Business and the PhD by Practice students is with the University of Exeter and therefore these students are enrolled with the University of Exeter and applications for US Federal Student Aid will not be processed by the London Film School.

[Other Consumer Information](#)

[Textbook Information](#)

[Campus Crime and Safety Information](#)

[Drug and Alcohol Abuse Prevention](#)

[Copyright Infringement Policies and Sanctions](#)

[Data Protection](#)

[Vaccinations](#)

SECTION 3. FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)

Privacy of Student Records – Family Educational Rights and Privacy Act (FERPA) The Federal Family Educational Rights and Privacy Act does not apply within the UK, however, the UK has similar legislation designed to protect personal data in a similar fashion, this is called the Data Protection Act (DPA). Access to, amendment and disclosure of, education records and protection of personal data is provided by the London Film School in accordance with our [Freedom of Information \(FOI\)](#) and our commitment to the [Data Protection Act 2018](#)

The DPA is the legislative authority that underpins the **Privacy Policies**
[Here you can read about LFS Privacy Policies](#)

The London Film School requires students to enrol annually. Students have the right to review their student record, request amendment and consent to disclosures or personal data. All students are required annually on the anniversary of their enrolment to confirm the personal data record to ensure it is accurate. Changes to name require students to provide the required evidence before any changes can be authorised.

SECTION 4. MISREPRESENTATION

The London Film School does not engage in misrepresentation, which is prohibited by US Department of Education regulations as explained here:

- Misrepresentation is defined as a false, incorrect, or misleading statement made directly or indirectly to a student, prospective student, any member of the public, an accrediting agency, a government agency or the US Department of Education.
- A statement is any communication made in writing, visually, orally or through other means. This definition applies to statements made by an eligible institution, the institution's representatives, or any ineligible institution, organization, or person with whom the eligible institution has an agreement to provide educational programmes or those that provide marketing, advertising, recruiting, or admissions services.
- Substantial misrepresentation occurs when a misrepresentation upon which a person could reasonably be expected to rely causes harm. Substantial misrepresentations are prohibited in all forms, including those made in any advertising or promotional materials or in the marketing or sale of courses or programs of instruction offered by the Institution. An institution, one of its representatives, or a related party engages in substantial misrepresentation when it does so about the nature of its educational program, its financial charges, or the employability of its graduates.
- If the US Department of Education determines that an eligible Institution has engaged in substantial misrepresentation, it may impose sanctions against the institution.